

Privacy Statement Oranjewoud Festival

1. General provisions

1a. Name and contact details of the organisation

The party responsible for the processing of personal data (hereinafter “Oranjewoud Festival”) is Stichting Oranjewoud Festival, registered at Fok 78, 8441 BR Heerenveen, Chamber of Commerce number: 51205335.

2. Cookies and tracking systems

This website uses cookies. Oranjewoud Festival uses both functional cookies placed by us and cookies from third parties for analytical and marketing purposes.

2a. Functional cookies

Functional cookies ensure that certain parts of the website work properly and that your user preferences remain known. For example, cookies are used to:

- remember your user session when you are logged in;
- remember any fields you have filled in;

2b. Cookies and trackers placed by third parties

Oranjewoud Festival has no influence over the collection of information by parties whose services we use. We do, however, make every effort to minimise the amount of information shared with those parties. We have no influence over the information these parties collect. Please read the privacy statements of these parties, which may change regularly, to find out what they do with the (personal) data they obtain through these cookies.

2c. Google and Facebook Analytics

Cookies from Google are placed via our website as part of the Google Analytics service. We use this service to obtain reports on, among other things, how visitors use our website, how Google search is used, and which pages visitors view on our website. We use this data to optimise our website as effectively as possible. We have not allowed Google to use the information obtained for other Google services.

In addition, Facebook collects data in order to measure how often our advertisements on Facebook have been viewed.

2d. Ticket sales

If you are logged in to order tickets, the information you enter is stored by our ticketing partner Gentleware. This information is never shared with other parties, except with our ticketing partner itself. The data is used only for the purpose for which you provide it, namely ordering tickets for performances at Oranjewoud Festival.

2e. Volunteers

If you wish to register as a volunteer, you will be asked to complete a registration form. This allows us to collect certain information that is important for us to know, such as experience and availability. This information is used solely by the festival for the purpose of your work as a volunteer and is not shared with anyone else.

2f. Social media

Our website includes buttons to promote and share web pages on social networks, namely Facebook and Twitter. These buttons place cookies. They work by means of pieces of code originating from these social networks themselves.

2g. Embedded media

We use videos from YouTube and Vimeo on our website. These embedded videos keep their own statistics.

By continuing to visit this website, the visitor accepts the terms of use. You accept the use of cookies and other tracking systems. There are functional cookies (for example, enabling the website to remember which concerts you have placed in your shopping basket as a visitor) and cookies for website statistics management (for example, allowing us to see which pages on our website are viewed most often). These latter cookies do not store personal data and therefore cannot be linked to an individual.

If you wish to refuse this use, you can consult Browserchecker to read which steps you need to take.

3. Data

3a. Data collection

Oranjewoud Festival collects data on the legal grounds of consent and performance of an agreement. Data is requested when purchasing tickets for the festival, signing up for the newsletter, and registering as a Friend of Oranjewoud Festival.

When you register as a Friend or purchase festival tickets online as a visitor, we store the information provided in our customer system.

If you subscribe to the newsletter, your data is stored with the hosting provider we use for the newsletter: TicketWorks. They keep your data for us until you unsubscribe. Once you have unsubscribed, your data will be deleted after a maximum of 14 days. You may always subscribe again.

3b. Categories of data

The following types of data are collected: first and last name, address details, email address, telephone number, date of birth, gender, bank and payment details, and ordered tickets.

3c. Use of data

This data is used for identification, communication, financial agreements entered into by the visitor to the Oranjewoud Festival website and/or ticket shop, and the preparation of demographic statistics for Oranjewoud Festival.

3d. Data security

The data is accessible only to the Ticketing, Marketing & Communications and Management departments of Oranjewoud Festival, and is used exclusively for the purposes referred to under 2c. Use of data.

3e. Data retention period

Visitor data is retained until otherwise requested in writing by the visitor, with a maximum of ten years.

4. Visitors

4a. Changes to personal data

Visitors have the right at all times to view, amend and have their data deleted. To do so, please contact contact@oranjewoudfestival.nl.

4b. Dutch Data Protection Authority

Visitors have the right at all times to submit a complaint to the Dutch Data Protection Authority.

5. Other provisions

5a. Transfer to third parties

Data collected by Oranjewoud Festival is not transferred to third parties, either within or outside the EU, without the visitor's specific consent.

5b. Automated decision-making

Oranjewoud Festival does not use automated decision-making.